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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No: 12-3/2016-PHB / 23

Dated: 12th May, 2016

To,

The Chief General Manager,
Bharat Sanchar Nigam Limited.
All Telecom Circles/Metro Telephone Districts,

Sub: Modification of Customer Application Form (CAF) for new PCO Connection into one page and terms & conditions on backpage- reg.

In view of the above mentioned subject, kindly find enclosed herewith the modified Customer Application Form of PCO Connection as per interaction of Hon'ble Prime Minister with all Secretaries to Government of India-Citizen Services-Action taken to identify and shorten Forms that are in vogue to one Page. Ministry of Personnel Public Grievances & Pension, Department of Administrative Reforms & Public Grievances, Government of India had directed for taking necessary action in this respect.

Hence, the Customer Application Form of PCO Connection has been modified into one page and Terms & Condition on back page on the approval of competent authority (copy enclosed).

It is therefore kindly requested to get modified PCO CAF and CAF available on the websites of the circles may also be updated accordingly.

This is issued with the approval of the Competent Authority.

(R L Bairwa) 16/5/2016
Dy. General Manager (CS-CFA)

Copy to: Sr.GM (CIT), BSNL CO may be requested for necessary modification in Landline CAF available on BSNL website.